

SuiteHelp 5.0.2 Release Notes

September 4, 2018

Release 5.0.2

To see what has changed with 5.0.2, see [Resolved Issues – SuiteHelp 5.0.2](#)

Introduction

SuiteHelp 5.0 is the next generation of the successful SuiteHelp product. SuiteHelp 5.0 leverages the powerful search capabilities of elasticsearch for both server and client-side deployments. Your customers will be able to access the information they need via mobile and desktop screens, with a modern, responsive look and feel.

System Requirements

- Publishing requirements (OS): Windows (Upon customer request: Mac/Linux Ubuntu or CentOS)
- Requirements for viewing output (browser): IE11+/Firefox/Chrome/Safari/Microsoft Edge
- Optimized for: Phone, Tablet, PC

Installation Notes

Pre-requisites

- SuiteHelp is supported on DITA-OT 2.2+, in the DITA-OT 2.x series.
- DITA-OT 2.x requires that Java SE Development Kit 1.8 be installed on the publishing machine.
- You must install node.js according to installation requirements.
- After publishing, a node_modules folder will be created within the plugin files. This is expected behavior.

Installation

As a pre-requisite, you must install NPM on the publishing machine. The 8.10.0 LTS version is sufficient. <https://nodejs.org/en/>

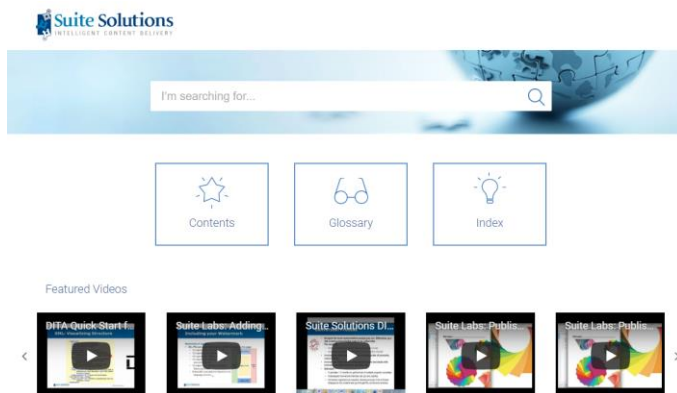
SuiteHelp 5.0 consists of two plugins:

- com.suite-sol.suitehelp
- com.suite-sol.suitehelp-customization

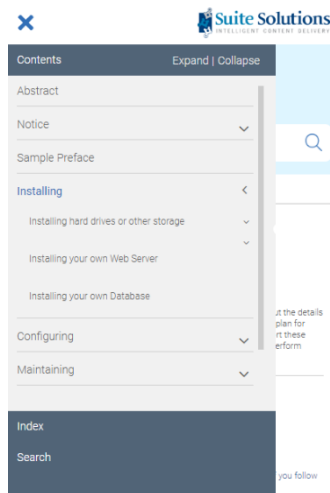
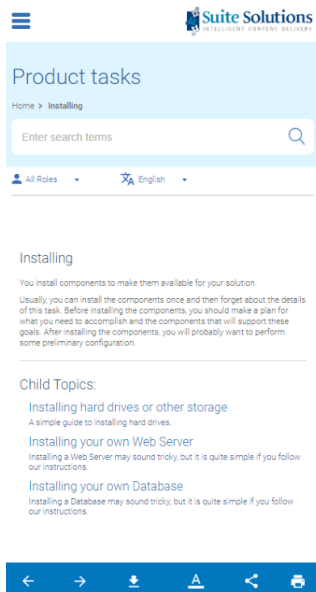
After installing the plugins in the /plugins folder, run integrator.

What's New

- Robust, fast search engine capabilities leveraging the power of [Elasticlunr.js](#), including improved Boolean search, for both server and client deployments
- With the upgrade to DITA-OT 2.x, SuiteHelp includes the processing functionality available in the DITA-OT XHTML plugin. SuiteHelp no longer has a “Native Mode,” and the DITA Accelerator has been retired. DITA-OT 2.x is faster than the 1.x series, and it has a wide range of industry-expected content processing.
- More flexibility to extend and customize the DITA-to-HTML processing
- Multiple customization plugins can exist within the plugins folder of the DITA-OT
- Optional video carousel in modern landing page (customization project):



- Modern look and behavior in mobile:



Resolved Issues – SuiteHelp 5.0.2

- Ability to search within quotation marks in Internet Explorer
- Includes ability to expand images in full size and tablet/mobile
- Items tagged as <indexterm> and <keyword> will appear in TOC
- Glossary behavior is similar to Index behavior (ability to navigate through typing in relevant letters/terms)
- When no search results exist, text is now “No results found”

Resolved Issues – SuiteHelp 5.0.1

- Local navigation using Internet Explorer 11 and Microsoft Edge supported
- Faster client-side page refresh
- Context Sensitive Help calls available for any block element in the body of a topic
- Back-to-Top link in the bottom footer assists in navigation of longer topics
- UI banner remains at top of screen during scrolling

Resolved Issues – SuiteHelp 5.0

- Navigation icon in mobile is now visible and user-friendly

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- SuiteHelp is supported on DITA-OT 2.x
 - Hide Navigation icon is included

Known Issues

- Microsoft Edge and IE 11 have browser constraints that may affect customizations.
- Navigating in IE and Edge through search results sometimes results in blocked navigation. This will be fixed in an upcoming patch release. – **Resolved in 5.0.2**